

Statement of Peer review

In submitting conference proceedings to *Web of Conferences*, the editors of the proceedings certify to the Publisher that

1. They adhere to its **Policy on Publishing Integrity** in order to safeguard good scientific practice in publishing.
2. All articles have been subjected to peer review administered by the proceedings editors.
3. Reviews have been conducted by expert referees, who have been requested to provide unbiased and constructive comments aimed, whenever possible, at improving the work.
4. Proceedings editors have taken all reasonable steps to ensure the quality of the materials they publish and their decision to accept or reject a paper for publication has been based only on the merits of the work and the relevance to the journal.

Title, date and place of the conference:

13th edition of the International Conference on Exploring Service Science (IESS 2.3), which took place in Geneva from February 16-17, 2023.

Proceedings editor(s):

LUCA CARRUBBO

Date and editor's signature

31/01/2023

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13th International Conference on Exploring Service Science - IESS 2.3
February 16-17, 2023, Geneva, Switzerland

Proceedings editor(s): [Jolita Ralyté](#)

Date and editor's signature
